From: Dave and Nancy Haverstock, PC

To: Microsoft ATR **Date:** 1/2/02 9:22pm

Subject: Microsoft Settlement

Please understand that Microsoft is like the English Language. I expect any program valuable to my work to sync with my Microsoft products. I use the Microsoft operating system, Microsoft data base systems and other programs in my professional life. If other programs I use do not sync with Microsoft, they might as well be written in Greek.

Microsoft is not a monopoly or a bully. They are the inventors of a system that works for business in the USA. It is like living in a strange foreign country to think that they would be under scrutiny for their innovation and originality. Back off!!

"Mr. & Mrs. Real Estate"

The Haverstocks

RE/MAX Integrity

4710 Village Plaza Loop #200

541-342-1210 or 888-281-6344

Fax: 686-9297 Cell: 521-0211

Homes@DaveNancy.com

www.DaveNancy.com